

ECO Facilities Management LLC

Dubai, United Arab Emirates

@ info@ecofacilitymanagement.ae

Fax: +971 4 4307818

Tel.: +971 4 4307313

24/7/365 Hotline: 800 32636

CORPORATE PROFILE

Integrated Facility Management



FACILITY
MANAGEMENT



Company Overview



Since its inception in the year 2010, **ECO FACILITY** is one of the most well known Facility Management Companies in Dubai, **ECO FACILITY** has established its name as one of the best for rendering Facility Management Services across the Dubai.

The sole objective of our organization is to create satisfaction amongst our clientele, which can only be achieved by working with passion and delivering with quality. We strive towards achieving excellence which is the power that gets us going. We offer different kinds of Facility Management Services to satiate our client requirements. Our Driving Force is to Provide Customer Value of Highest Degree & Our Clients' Banks on our Resources, Expertise & Knowledge to cater a long term Business Association.

We follow an approach of best practices which helps in reducing Operating Cost & Improving Service Standards – A Perfect Value for Money. With **ECO FACILITY** hands on job, our Clients can hassle free focus on their Core Business. We drive Continuous Improvement by Extensive Market Research, Clients Feedback, On Ground Needs, Historical Backgrounds, Experience, Expertise, Technology and think out of the Box Solutions to the Table. We customize our plans to suit your needs at its best and enable you to stand up to an ever changing Dynamic Business Environment. Delivering desired results is our Core Competencies. We have Highly Professional, Trained & Dedicated on Site Teams to perform all tasks with Best Practices. Passionate about Delivery and Quality.

We as a company work towards **Customer Delights** & Our Mission is to be UAE's "**Best Facility Management Company**".

OUR FOUNDER



Mr Alaa Abu Baker Visionary Businessman and a Ace professional backed up with more than 15 years of rich experience in Establishing and smooth running of Organizations. Gifted with natural instinct of Man Management and Socio – Economic development. He is a Iconic name in the Industry and Competition. His people management skills have played a vital role in building a strong team that not only just work, but work with enthusiasm and commitment. He is the man who leads from the front, motivate, inspire and encourage people.

“Our Facilities Management aim to exceed our clients' expectations for service and results—creating a truly memorable experience.”

Leadership



People Management



Business Acumen





Mr ADIB TAZI With 13 years of Exhaustive experience in Facility Management and Maintenance, Gifted with super leadership qualities, Mr ADIB TAZI is the driving force behind the grand success of the organization.

The organization has grown multi-fold under his dynamic leadership with a 360 Degree focus on Quality, Commitment, Team Spirit, & Customer Service. He focuses on the highest standards of service delivery. Mr ADIB TAZI vision is to see Pro-Align as not only one of the biggest but the Best Facility Service provider. Having outdone his competitors in many fields, He looks forward to being a company that becomes a synonym for quality.

Leadership



People Management



Business Acumen



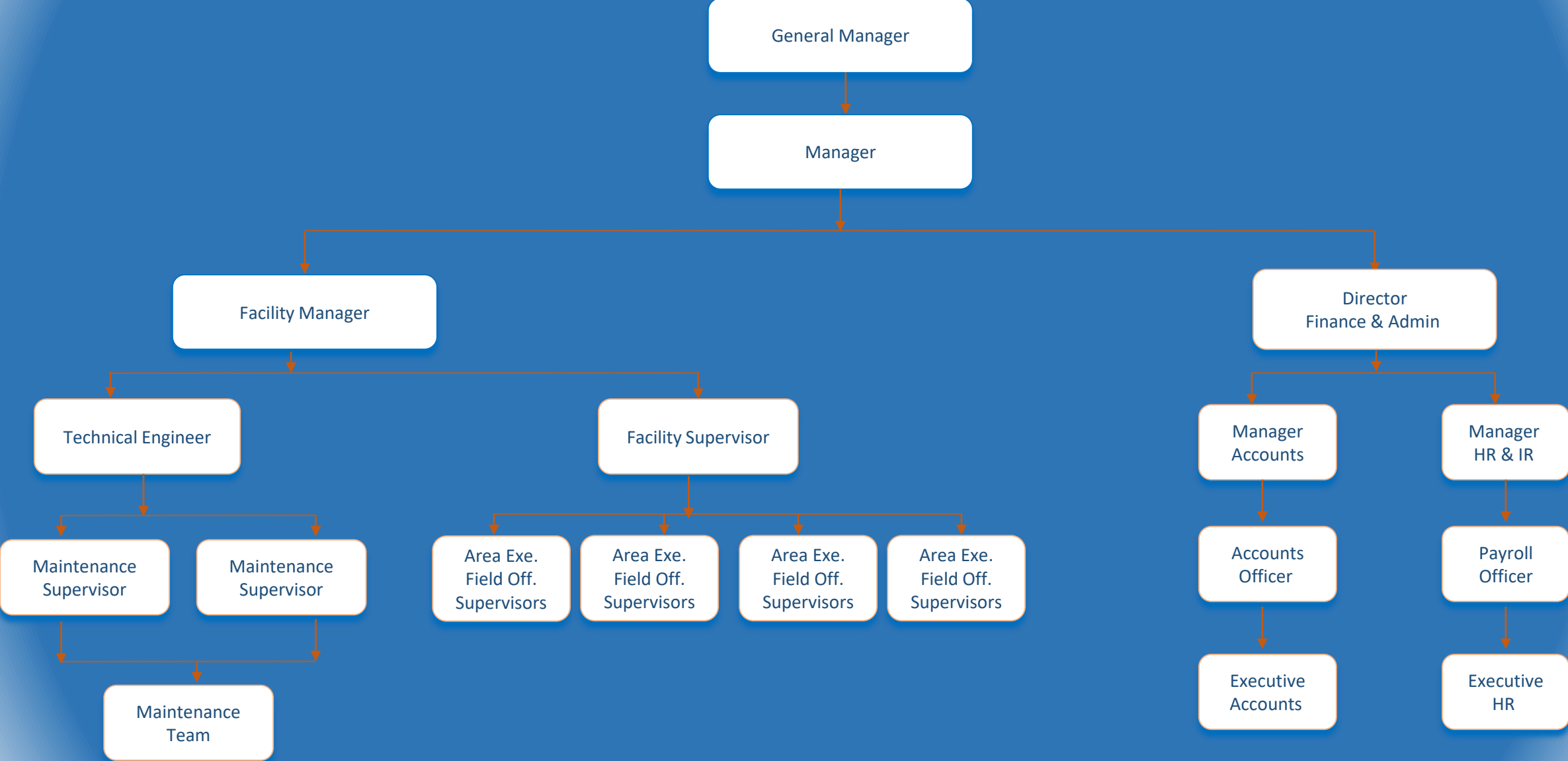
"We want to be with the world. We have just taken off now; our vision is much bigger than what one can see. We are here not to just build clients but to build clients on quality. We aim at being the best in terms of Service quality and client servicing"

OUR TEAM





Organizational Structure





Our Mission & Values

Our Mission is to Achieve Excellence in all Spheres of Facility Management Industry & Value Based Business Propositions.

Being one of the leading Facility Management providers in Dubai, We work towards complete Customer Service, Innovative Solutions & Treating our Human Assets at their Best. Our employees are our Most Valuable Assets & a Stepping Stone to Every Success of ours. We train our Employees with the Highest Standards of Technical & Analytical Business Know How. Fulfilling all their Professional Growth Requirements, Team Motivation, Team Building & Team well being are the Basic Principles of our work Culture. We Believe in Collective Growth.

We maintain a Safe & Healthy Work Environment & Follow Periodic Training Calendar to all our Employees to keep them upbeat with the Changing Business Needs



Health and Safety is at the heart of everything we do.

Our process, procedures, systems and continuous training ensures that our employees carry out their daily activities with the correct precautions and safety measures that implement not only best practice but also compliance with internationally recognized safety codes and standards. We conduct our operations through efficient use of materials and energy, with minimum waste and harm to the environment. We adopt an extensive inspection schedule with our strong HSEQ team, across all service areas, to ensure the safety of staff and customers alike. Our transparency results in potential risks being identified and resolved quickly

WHO WE ARE ..

ECO facility management is the leading facilities management provider in the Middle East. We provide a complete range of maintenance, cleaning and management solutions, 24 hours a day, to some of the region's most prestigious and technically complex buildings. The facilities we manage on behalf of our clients are ultimately about the people that use them. From offices and residences to schools and hospitals, we ensure that vital equipment and infrastructure operates safely, efficiently and reliably. **ECO facility management** was founded in 20xx. The strengths of the company enable us to consistently deliver first class integrated facility management services, with all tasks completed in-house. With operations across the Middle East, we provide a full range of facilities management services to single and multi-site portfolios of all sizes. At the heart of our success is an understanding that the buildings we manage are ultimately about the people that use them. By applying that to everything we do, we can deliver bespoke, harmonised solutions that support our clients' activities, drive cost from their businesses and add value to their operations.

Our Drive

To be sharp and alert with the determination to improve our performance over the long term. To constantly seek out new ways to deliver innovative and cost effective solutions.

Our Commitment

Our focus is on delivering solutions and services 'with a soul', as part of a company helping to create a better world by making built environments better for the people who live and work in them. We can achieve this by pulling together in the same direction and keeping sight of the constantly changing needs of our customers.

Our Daring

We are bold, active and intelligent, living in the present with optimism and building for the future with creativity. We have the confidence to explore new ideas and develop mould-breaking services and solutions.

Our Cohesion

By making good connections with colleagues we generate a strong spirit of teamwork, exchanging knowledge and skills so we can unite towards sustainable progress and development. We are always there for each other, working together as one team.

Core Competencies

- ✓ Healthy track record of service performance for the past 16 years in the field of Facility services.
- ✓ Strong liaison base with all related authorities and affiliated bodies for seamless operations.
- ✓ Deep financial foundation of the organization to meet Business sustenance and pressures.
- ✓ The Facility Management Company with 100% Fire Trained Guards
- ✓ Model of working towards collective growth
- ✓ Wide network and business association with all vendors and support companies
- ✓ Aligned strategic business direction and goals by actively engaging our clients and strategic partners.
- ✓ Privilege to have Trained Certified Scan Trainers.
- ✓ Young, dynamic & dedicated core team, specialists and super leadership team to serve customers at their best.
- ✓ Comprehensive planning by integrating all aspects of business needs
- ✓ End to end client focused, cost effective and innovative solution
- ✓ Optimal Quality Management and Operating Standards
- ✓ Highest Standards of Customer Service
- ✓ Deployment of high-end Electronic Gadgets
- ✓ Clean and most ethical compliance track record
- ✓ Customized Solutions

SERVICES WE OFFER



Critical services

- Carpentry / plumbing
- Elevators
- Fire-fighting systems
- HVAC / IBMS / CRAC
- STP / WTP
- Transformers
- UPS



Essential services

- Cleaning & housekeeping
- Facade cleaning
- Landscaping
- Pantry
- Pest control
- Security
- Waste management

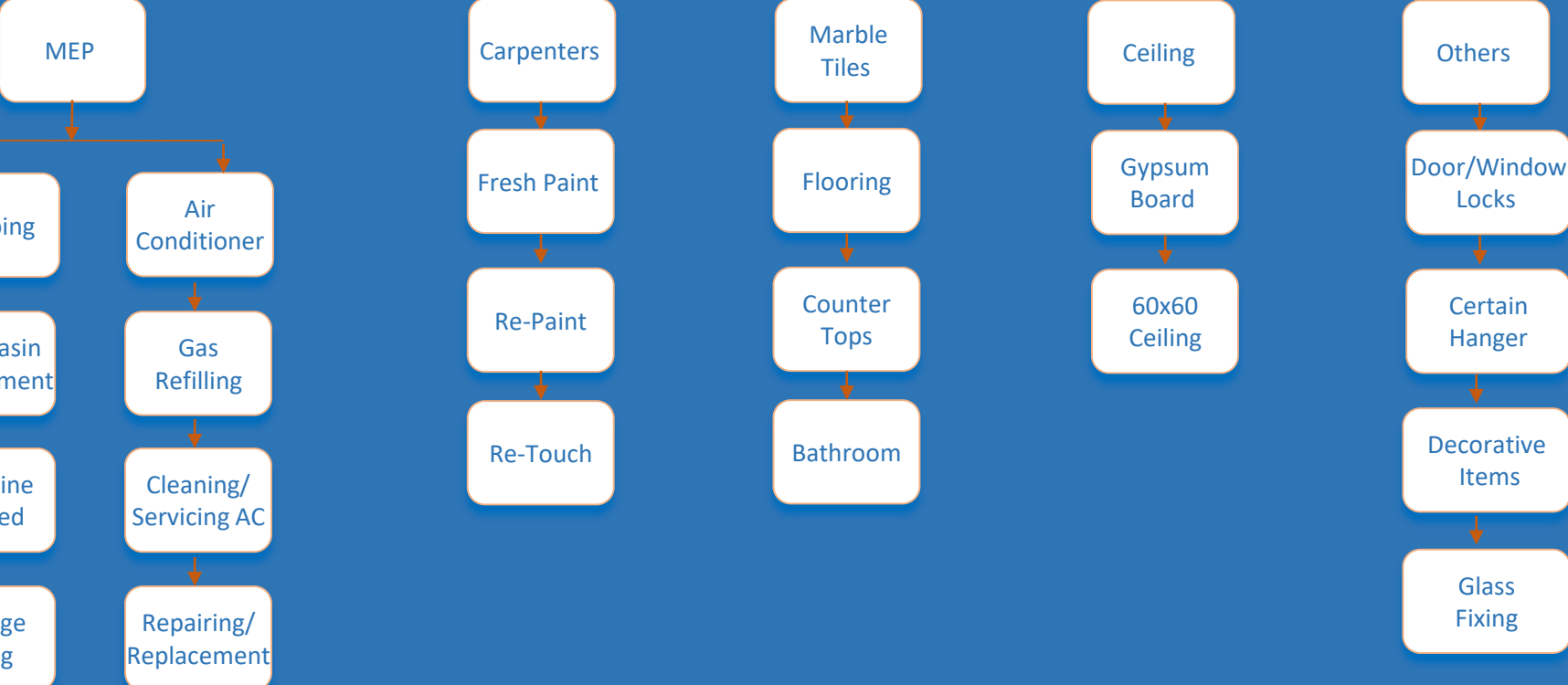


Facility Management Services

- Security
- Cleaning
- Lifeguard
- Landscaping
- MEP
- Waste Management
- Pool Maintenance
- Fire Fighting
- Elevators Maintenance
- Pest Control
- Façade Cleaning
- Gym Maintenance
- Access Control
- Tank Cleaning

- SMATV
- 3rd Party Inspection

Maintenance Services



Technical Services

ECO facility management provides mechanical and electrical maintenance services, including the delivery of both planned and emergency and reactive maintenance and HVAC.

✓ Full on-site maintenance services

✓ Coordination of all services

✓ Flexible labour resource

✓ Plant history generation

✓ Energy saving audits

✓ 24/7 emergency call out

✓ HVAC maintenance

✓ BMS Operation

✓ Specialist technical services in critical environments

Integrated Management

ECO facility management delivers an Integrated facility management model which provides not only a single point of contact for a range of facilities management services, but also the ability to supply them across multiple sites. That makes for a simpler supply chain and provides cost savings for our clients by minimising the time and manpower they need to invest. Our staff work as part of one integrated team rather than on individual tasks. For example, a security guard on a routine patrol can informally audit the cleanliness of the workplace as he makes his rounds, and alert cleaners, or intervene directly, should he encounter a problem. That can dramatically reduce the number of service requests raised by our customers, allowing them to concentrate on their core business.

FM Services

HARD Services

Where in Hard FM they focus on Building services and Engineering services including HVAC, Electrical, Plumbing, Infrastructure etc., apart from this they also carryout:

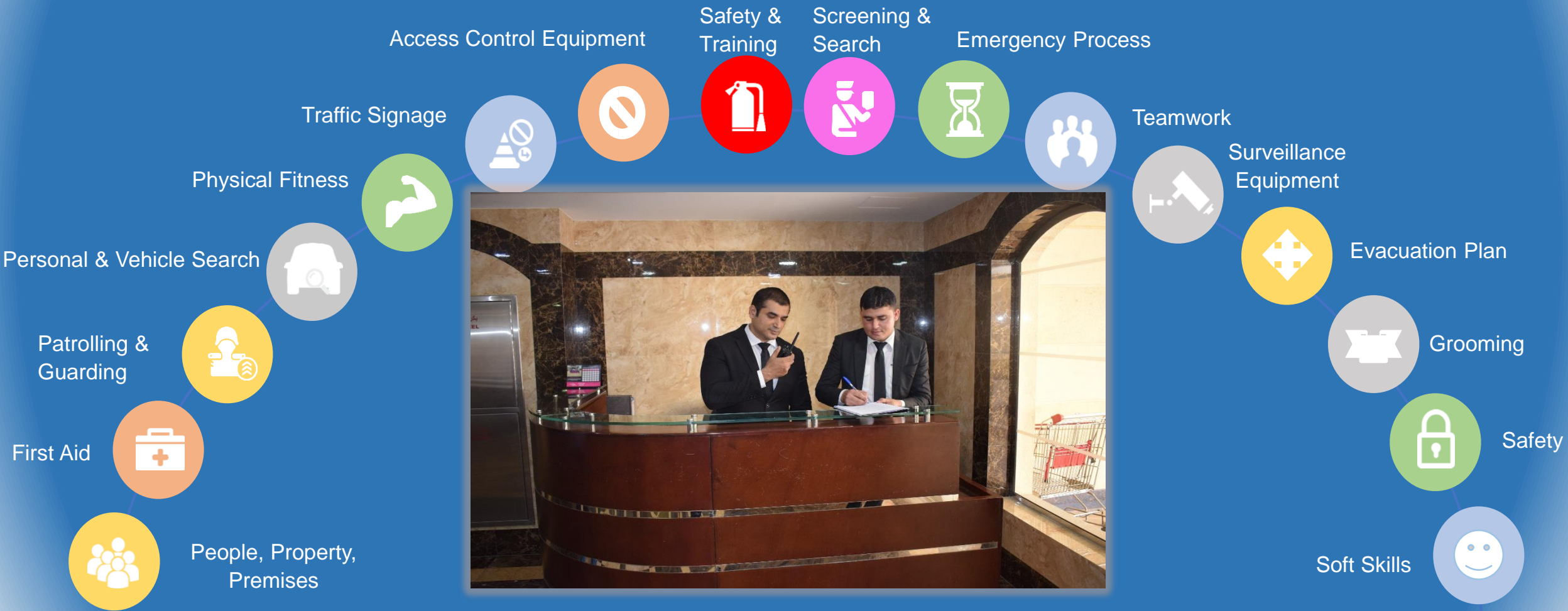
- Energy Management
- Refurbishments and minor Fit-outs
- Specialized systems such as elevators, Fire fighting and Fire alarm, Swimming Pools, etc.,

SOFT Services

In Soft FM they focus on general building cleaning, façade & external window cleaning, deep cleaning, kitchen exhaust & A/c ducts cleaning, grease trap cleaning and Water Tank cleaning. Providing Security services, Life guarding of the pools, Concierge and door man services While In Integrated FM they combine the services and provide all services under one roof with a facility manager/ account manager responsible for service delivery.



SECURITY HIGHLIGHTS



Cleaning Highlights

Man & Machine Synergy

- ✓ Efficient Manpower Supply.
- ✓ Trained Supervisors & Service specialist.
- ✓ Realistic Site Surveys & Planning.
- ✓ Effective Business Model.
- ✓ Top of the line Machine Deployment.
- ✓ Managing Outer Areas for big Corporate Institutions.
- ✓ Managing Interior Cleaning.
- ✓ Best Practices & SOPs.
- ✓ Trainings & Evaluation Processes.
- ✓ Most Eco-Friendly Man & Machines..
- ✓ Use Of branded Chemicals.
- ✓ Customized Solution.
- ✓ Safety First.

Eco Friendly

Safety First



Our highly trained and customer focused team, use the right materials, equipment and chemicals to preserve assets, realise cost efficiencies and provide a safe environment for all residents.

We offer a comprehensive range of internal and external cleaning and hygiene services, including:

- Water Tank Cleaning
- Facade Cleaning
- Car Park Cleaning
- Deep Clean Solutions
- Housekeeping duties
- Windows cleaning
- Infrastructure cleaning
- External Cleaning





Our Sectors



OUR PROPERTY PORTOFLIO

At ECO FACILITY, each property is treated as unique. Proactive strategic planning and effective management of our clients' properties is considered critical in enhancing their immediate and long term returns. With our help in facilities management, clients have been able to refocus their resources on core business while running on-ground operations smoothly. Our clients will feel confident that ECO FACILITY will consistently demonstrate a high degree of accuracy, efficiency and transparency across a multitude of property types including

COMMERICAL

No stone is left unturned to optimise ongoing maintenance costs of our clients' commercial assets while ensuring the occupants enjoy and make the most of the amenities provided to them. Our plethora of commercial property facilities management covers:

- Common Area Maintenance (CAM)
- Occupancy guidelines
- Utilities management
- Finance administration



Commercial



Malls



Residential

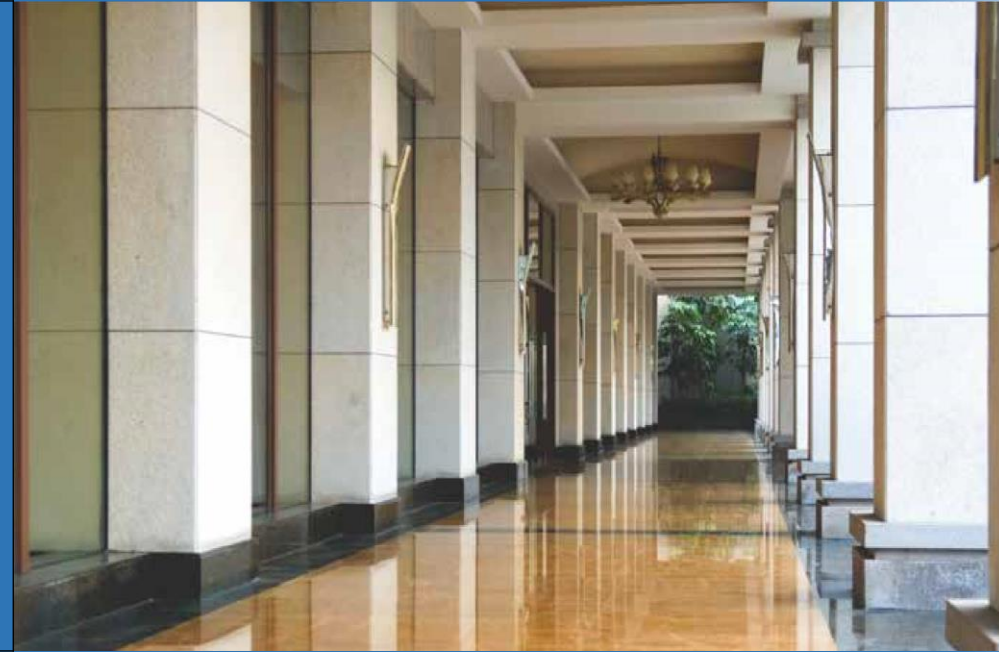


Residential

To ensure all residents experience a safe and supreme living, ECO's facilities management team works meticulously, planning and executing a customised work flow schedule. The schedules are uniquely crafted to suit each residential project and entail the amenities provided within. The areas

covered under ECO residential facilities management wing are:

- Common Area Maintenance (CAM)
- Owners hand book
- Club house management
- Swimming pool maintenance



Malls

Consumers today are spoiled for choice. Having burgeoning options for the 'ideal' recreation experience, retailers and customers therefore are attracted to only malls that give a great experience in terms of better ambience, trained staff and quality locations. Professional mall management will hence be a critical factor in driving the success of any mall. Having good insights to the challenges faced in the mall operations, ECOs has developed a well-documented and coordinated programme integrating the various service aspects with different stakeholders. Mall management services by ECOs covers:

- Common Area Maintenance (CAM)
- Parking management
- Utilities management
- Finance administration

How we add Value

By understanding our clients' needs and embracing best practices and innovative solutions, we ensure our clients' property portfolio is best managed while optimising costs and mitigating risk. We exceed our clients' expectations and create memorable experiences because:

We manage risk and time effectively and help minimise cost

We reduce risk by adopting best practices, formulating a clear strategy and providing a structured process that helps manage our clients' properties in the best possible manner. Our clients can concentrate on their core business with the confidence that the best outcome will be achieved.

We deliver service excellence

We create positive, memorable experiences by exceeding expectations both in business outcomes and in personal interactions.

We share a vast knowledge pool

We share amongst us, our knowledge, expertise, best practices and market trends using modern tools developed in-house. We arrive at the committed best solutions through our integrated offering of expertise from all of our service lines and robust processes that control all elements impacting the project

We innovate

Innovation is who we are! Everyday of our lives we force ourselves to start thinking where our clients' may have stopped and crack innovative solutions that can bring about a sea change in our clients' savings charts by introducing small changes



Villa Maintenance

ECO provide efficient and high quality villa maintenance services to homeowners and tenants throughout Dubai.

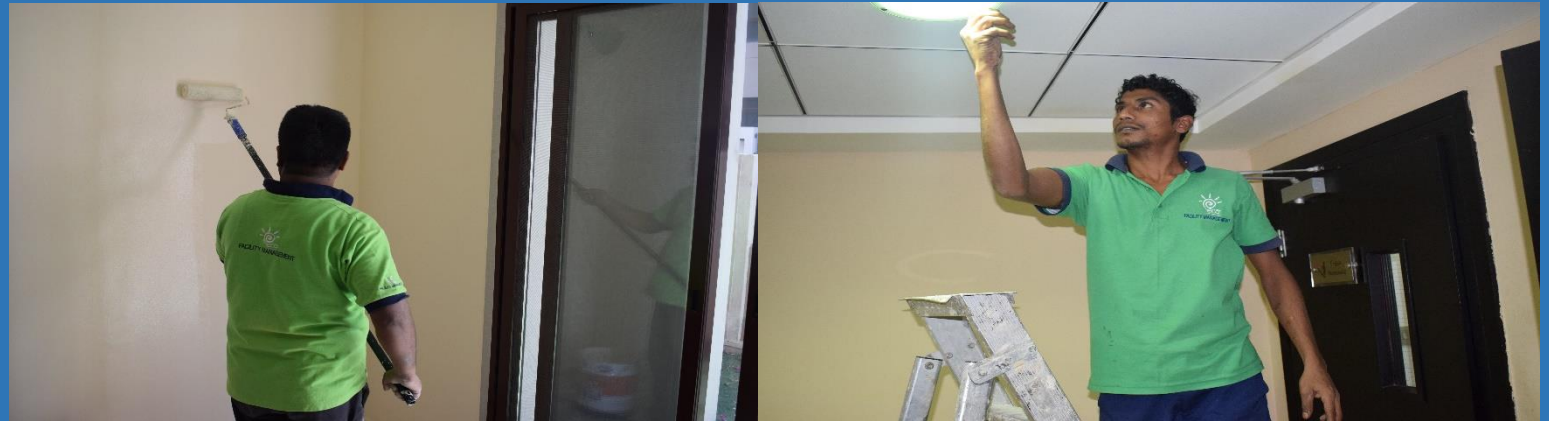
Fast Response to: repair, maintain and resolve issues within your home.

We understand that you have busy schedules; and therefore provide support to our customers through a quick and efficient service

Our Villa Maintenance service packages provide flexible solutions at cost effective prices

Services available :

- AC unit servicing / repair
- Electrical inspection / repair
- Plumbing inspection / repair
- Water pumps, feature and motors
- Masonry & Carpentry
- Water Tank Cleaning
- Pest control
- Swimming Pool Cleaning & Maintenance
- Handyman Services
- Landscaping & Gardening
- External Window Cleaning



Facade Cleaning and Rope Access Service

Eco in-house, highly trained professional teams providing Rope Access and BMU cleaning services to some of the tallest buildings in Dubai. We pride ourselves on - Safe and efficient cleaning in extreme areas. Our staff are fully trained professionals and follow the strictest international safety standards and best practice, driven by our core values of understanding personal and collective safety. Our extensive bespoke assessments enable us to design highly efficient site-specific service delivery solutions. This enables Eco to deliver, safe, professional, cost efficient solutions to our clients property assets.

Some of the many benefits of using Rope Access :

- Unobtrusive, cost effective access
- Reduction in man hours vs. traditional BMU methods
- Equipment causing minimum disruption as can be installed and uninstalled quickly
- Greater flexibility

Our Service offering :

- Cleaning of difficult areas by BMU and Rope Access
- Specialist installations - i.e. Posters and signage, lighting
- Inspections
- Maintenance works - i.e. Paint applications, cladding and glazing, electrical
- Construction - i.e. Welding, repairs, security system installs.



KEY PROJECTS

THE SUSTAINABLE CITY

A sustainable city is one that provides the highest quality of life together with the lowest environmental footprint, whilst ensuring the needs of future generations are not compromised. Although there are various aspects that influence the quality of life, such as crime rates, health statistics, unemployment, income growth, cost of living etc.



KEY PROJECTS



Sector: Commercial & Residential building

Project Description: Marina Diamond 2. 2B+G+15+R residential building facing Shaikh Zayed road, Dubai Marina. This building open to residents since 2006 ECO facility management pride total facility management service in this Marina Diamond 2 since 2014.

Sector: Commercial & Residential building

Project Description: Marina Diamond 1. 2B+G+14+R residential building facing Shaikh Zayed road, Dubai Marina. This building open to residents since 2006 ECO facility management pride total facility management service in this Marina Diamond 1 since 2014.



Sector: Residential building

Project Description: Handover commenced in 2014. FORTUNATO is a low-rise residential project located in Jumeirah Village Circle District II. The project, developed by Al Tajir Real Estate contains both apartments and Ground + 2 level townhouses. The apartments are built in a rectangular shaped complex which overlook a community pool and facilities. The townhouses are located at the periphery of the complex. ECO facility management pride total facility management service in this FORTUNATO since 2014.



KEY PROJECTS



Diamond Business Centre 1 is a Grade B office building in Arjan by Diamond Developers. The project has two clusters of buildings (1 & 2); and has a total of about 300 office & retail units. As of Oct 2016; it is one of the major office buildings in the area.



KEY PROJECTS

Sector: Commercial & Residential building

Project Description: Marina Diamond 3. 2B+G+14+R residential building facing Shaikh Zayed road, Dubai Marina. This building open to residents since 2006 ECO facility management pride total facility management service in this Marina Diamond 3 since 2014.

Sector: Commercial & Residential building

Project Description: Marina Diamond 4. 2B+G+19+R residential building facing Shaikh Zayed road, Dubai Marina. This building open to residents since 2006. ECO facility management pride total facility management service in this Marina Diamond 4 since 2014.





OUR CLIENTS



Why Choose Us

LEADING & INNOVATIVE

MOST PREFERRED

EXPERTISE

END TO END

CUSTOMER ORIENTED

COMPETITIVE

- ✓ One of the best Facility Services Company in Dubai
- ✓ We draw upon our resources to give our customers a stress free solution
- ✓ High quality services low cost and on time performances the Experience and expertise together has ensured that there is complete professionalism in our performance.
- ✓ An experts in Facility Services. EGO Facility has accumulated
- ✓ The expertise & experience owing to the varied customer base.



WE'RE ALWAYS HAPPY TO HELP

Get in touch with us today!



Get In Touch

ECO Facilities Management LLC

P.O. Box: 127651, Office # 204 Block A DBC-1

Dubai, United Arab Emirates



info@ecofacilitymanagement.ae

www.ecofacilitymanagement.com



Tel.: +971 4 4307313

Fax: +971 4 4307818

24/7/365 Hotline: 800 32636



FACILITY MANAGEMENT



THANK
YOU